

FileShark Software License and Terms of Use

Last Updated: August 9, 2026

These Software License and Terms of Use ("Terms") govern your purchase and use of the FileShark application (the "Software") and your use of www.legalauthoritylab.com (the "Website"). FileShark is licensed software that you buy, own, and operate to run your own business.

1. Who We Are

FileShark is a premium, stand-alone product for law firms, offered under Legal and Code, a brand of Legal Authority Lab, LLC, a Florida limited liability company ("Legal Authority Lab," "Legal and Code," "we," "us," or "our"), business address 7900 Nova Drive, Suite 205, Davie, Florida 33324.

Legal and Code and FileShark are brands and products of Legal Authority Lab, LLC and are not separate legal entities. Legal Authority Lab, LLC is the licensor of the Software.

You may contact us at support@legalauthoritylab.com.

2. The FileShark Software

FileShark is a software application that helps law firms and other professionals securely collect files, forms, and signatures from their own clients. It provides a secure client portal, document-request checklists, encrypted file storage, electronic signature capture, automated reminders, administrative workflow, and audit logging.

FileShark is a tool that you operate — not a service that we operate for you — and it is not a law firm. It does not provide legal advice or legal services, and using it does not create an attorney-client relationship between you and Legal Authority Lab.

3. License and Ownership

Subject to your payment of the applicable fee and your compliance with these Terms, Legal Authority Lab grants you a license to install and use the Software to conduct your own business, on the terms and for the license period identified at the time of purchase. You own your copy of the Software as licensed, and you own all data you handle with it. Legal Authority Lab retains all right, title, and interest in the FileShark software itself and related intellectual property.

Except as permitted by the license you purchase or by applicable law, you may not resell, sublicense, or redistribute the Software, or reverse engineer, decompile, or disassemble it.

4. You Own and Operate the Software; We Exit at the Sale

After purchase, you own your copy of FileShark and control how it is used. Legal Authority Lab, LLC and its Legal and Code brand are not involved in your operation of the software, do not access, host, or process the data you handle with it, and are neither the Controller nor the Processor of that data. You determine those roles.

Our relationship with you is limited to the sale of the Software and any support or updates you separately purchase. You are solely responsible for installing, configuring, hosting, securing, updating, and operating your copy of FileShark, and for selecting and configuring any third-party services it uses —

such as payment processing, file storage, email delivery, and malware scanning — under your own accounts and agreements.

5. Data Roles and Responsibilities

You determine and control all processing of data through FileShark, including who acts as the Controller and who acts as the Processor of any personal data. Legal Authority Lab is neither the Controller nor the Processor of the data you handle with FileShark. You are responsible for your relationships with your clients, for any required notices or consents, and for compliance with all laws that apply to your handling of information. See the FileShark Data Processing & Roles Addendum for detail.

6. Accounts and Acceptable Use

You must be at least 18 and, if acting for an organization, authorized to bind it; “you” then includes that organization. Within your copy of the Software you are responsible for account credentials, for the users you invite (staff and clients), and for enabling appropriate security controls such as multi-factor authentication. You agree not to use the Software or the Website unlawfully, to upload malicious or infringing material, to interfere with the Website, or to attempt unauthorized access to it.

7. Security Capabilities

FileShark provides security features for you to configure and operate, including encryption of files in transit and at rest, envelope encryption with a key-management service, malware scanning of uploads, access controls scoped to each matter, optional multi-factor authentication, and audit logging. Because you operate the Software, the effectiveness of these features depends on your configuration and use. Legal Authority Lab does not monitor or manage your deployment and cannot guarantee the security of a deployment it does not control.

8. Fees and Payment

Fees for the license and any support or updates are described at the time of purchase and are processed through Stripe. Unless otherwise stated, fees are exclusive of taxes and are non-refundable except as required by law or expressly provided.

9. No Guaranteed Outcome

The Software is an informational and workflow tool. It does not guarantee any particular legal, litigation, financial, or business outcome, or that any document, signature, or record will be accepted by any court, agency, or other party.

10. Disclaimers and Limitation of Liability

PLEASE READ THIS SECTION CAREFULLY. IT LIMITS OUR LIABILITY TO YOU.

THE SOFTWARE AND THE WEBSITE ARE PROVIDED "AS IS" AND "AS AVAILABLE," WITHOUT WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, EXCEPT AS EXPRESSLY STATED IN A SEPARATE WRITTEN AGREEMENT. BECAUSE YOU OWN AND OPERATE THE SOFTWARE, WE ARE NOT RESPONSIBLE FOR YOUR DEPLOYMENT, CONFIGURATION, HOSTING, OR USE OF IT.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, LEGAL AUTHORITY LAB WILL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, OR PUNITIVE DAMAGES ARISING FROM YOUR USE OF THE SOFTWARE OR THE WEBSITE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Nothing in this Section limits any liability that cannot be limited under applicable law, including liability for gross negligence, willful misconduct, or fraud.

11. Term and Termination

Your license continues for the period identified at purchase. We may terminate the license if you materially breach these Terms and do not cure the breach within a reasonable time, after which you must stop using the Software. Provisions that by their nature should survive — including ownership, disclaimers, limitation of liability, dispute resolution, and governing law — survive termination.

12. Governing Law

These Terms are governed by the laws of the State of Florida, without regard to its conflict-of-laws principles.

13. Dispute Resolution

If a dispute arises between you and Legal Authority Lab relating to these Terms or your purchase of the Software, the following process applies: written notice; good-faith informal resolution; mandatory mediation; and binding arbitration if mediation is unsuccessful.

Any dispute not resolved through mediation will be submitted to binding arbitration administered by the American Arbitration Association under its applicable Consumer or Commercial Arbitration Rules, as appropriate, before one neutral arbitrator, in Broward County, Florida, with remote participation permitted. This does not apply to matters properly filed in small-claims court or to requests for injunctive relief. Purchase requires a separate, affirmative acknowledgment of this arbitration provision.

14. Changes to These Terms

We may update the Website terms from time to time. The license terms in effect at the time of your purchase govern that purchase unless you and we agree otherwise in writing.

15. Standard Provisions

Notices: Notices to you may be delivered to the email or account information on file. Notices to us should be sent to support@legalauthoritylab.com.

Assignment: You may not assign these Terms without our prior written consent. We may assign them in connection with a merger, acquisition, reorganization, or sale of assets.

Severability: If any provision is found unenforceable, it will be enforced to the maximum extent permissible and the remaining provisions will remain in effect.

Waiver: No failure or delay in exercising any right operates as a waiver of it.

Entire Agreement: These Terms, together with the Privacy Policy, the Electronic Communications and Records Consent, the Data Processing & Roles Addendum, and any order form, constitute the entire agreement between you and Legal Authority Lab regarding the Software.

Force Majeure: Neither party is liable for delay or failure to perform due to causes beyond its reasonable control.

Relationship of the Parties: Nothing in these Terms creates a partnership, joint venture, agency, or employment relationship, and — beyond the sale of the Software — no ongoing service relationship between you and Legal Authority Lab.

16. Contact

Questions about these Terms may be directed to support@legalauthoritylab.com or 7900 Nova Drive, Suite 205, Davie, Florida 33324.